

## **TERMS AND CONDITIONS:**

- Rates are quoted per Unit – Subject to alteration without prior notice, and are:
  - Self-catering for 2 persons sharing, or
  - Single rate
  - Breakfast is available on request (Monday to Friday only, Public Holidays excluded)
- We do not allow pets - we have our own cats.
- Check in from 14h00 - 20h00 - We do not provide 24-hour reception service.
- Check out by 10h00.
- We accept all major Credit & Debit cards, excluding Diners Club. Bank EFTs are welcome.
- Children can only be accommodated in the Family Unit (Log Cabin 4).
- We do not allow Students, Group Bookings or Party Crowds.
- A R150 surcharge will be added for one-night stays on the weekends.

**Peak Season rates apply during Xmas Season & Long Weekends & are subject to a minimum stay.**

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## **CANCELLATION POLICY:**

NO REFUNDS under any circumstances for late arrivals or early departures.

REFUNDS OF DEPOSITS for short notice cancellations i.e.,

- Cancellations of 0 to 7 days prior forfeit 100% of the deposit.
- Cancellations of 8 to 14 days prior forfeit 50% of the deposit.
- Cancellations of 15 to 28 days prior forfeit 25% of the deposit.
- Cancellations are subject to an Administration fee.